





Key Facts Sheet: nbn™ Services

Important information about the nbn network speed options available with DCSI.

Speed		How fast?	
 NBN12¹ 10 Mbps download²	 NBN25¹ 22 Mbps download²	 NBN50¹ 44 Mbps download²	 NBN100¹ 90 Mbps download²
<p>¹ This indicates the maximum possible speed (Mbps) you can receive off-peak (11pm–7pm).</p> <p>² This is the typical download speed you can expect during busy periods (7pm–11pm).</p>		<p>Actual speeds to be confirmed after activation. If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan or exit your plan at no cost (for FTTN, FTTC and FTTB services only).</p>	
Price		How much?	
\$55/month 100 GB Data	\$70/month Unlimited Data	\$80/month Unlimited Data	\$100/month Unlimited Data
Use		What can I do with it?	
1 - 2 people at the same time	2 - 3 people at the same time	3 - 4 people at the same time	5 people at the same time
✓ Emails + browsing ✓ VoIP phone ✗ Online gaming ✗ HD video streaming ✗ Large file downloads ✗ UHD/4K videos	✓ Emails + browsing ✓ VoIP phone ✓ Online gaming ✓ HD video streaming ✗ Large file downloads ✗ UHD/4K videos	✓ Emails + browsing ✓ VoIP phone ✓ Online gaming ✓ HD video streaming ✓ Large file downloads ✗ UHD/4K videos	✓ Emails + browsing ✓ VoIP phone ✓ Online gaming ✓ HD video streaming ✓ Large file downloads ✓ UHD/4K videos
Notes			
Technical Limitations <ul style="list-style-type: none"> Your nbn service will not work during power failures. This service does not include a battery backup power supply for nbn supplied equipment or customer equipment. During a power outage your VoIP phone will not function, including calls to emergency services. Your speed or performance may be reduced by a range of other factors such as your router, internal house wiring, wifi interference and length or quality of cabling to your house. Talk to us about what may be causing your slow speeds and we can suggest ways to improve the speed or performance. 		Medical Alarms / Security Before acquiring an nbn service, you should find out if any medical or security alarm services you want to use are compatible with an nbn service. If any such services are not compatible, you should check with the provider to see what alternatives are available.	