




Key Facts Sheet: Opticomm Services

Important information about the Opticomm network speed options available with DCSI.

Speed		How fast?
 <p>25/5¹ 22 Mbps download²</p>	 <p>50/20¹ 44 Mbps download²</p>	 <p>100/40¹ 90 Mbps download²</p>
<p>¹ This indicates the maximum possible speed (Mbps) you can receive off-peak (11pm–7pm).</p> <p>² This is the typical download speed you can expect during busy periods (7pm–11pm).</p>		<p>If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan or exit your plan at no cost.</p>
Price		How much?
<p>\$60/month Unlimited Data</p>	<p>\$70/month Unlimited Data</p>	<p>\$90/month Unlimited Data</p>
Use		What can I do with it?
<p>2 - 3 people at the same time</p> <ul style="list-style-type: none"> ✓ Emails + browsing ✓ VoIP phone ✓ Online gaming ✓ HD video streaming ✗ Large file downloads ✗ UHD/4K videos 	<p>3 - 4 people at the same time</p> <ul style="list-style-type: none"> ✓ Emails + browsing ✓ VoIP phone ✓ Online gaming ✓ HD video streaming ✓ Large file downloads ✗ UHD/4K videos 	<p>5 people at the same time</p> <ul style="list-style-type: none"> ✓ Emails + browsing ✓ VoIP phone ✓ Online gaming ✓ HD video streaming ✓ Large file downloads ✓ UHD/4K videos
Notes		
<p>Technical Limitations</p> <ul style="list-style-type: none"> • Opticomm services will not work during power failures. This service does not include a battery backup power supply for Opticomm equipment or customer equipment. During a power outage your VoIP phone will not function, including calls to emergency services. • Your speed or performance may be reduced by a range of other factors such as your router, internal house wiring, wifi interference and length or quality of cabling to your house. Talk to us about what may be causing your slow speeds and we can suggest ways to improve the speed or performance. 		<p>Medical Alarms / Security</p> <p>Before acquiring an Opticomm service, you should find out if any medical or security alarm services you want to use are compatible with an Opticomm service. If any such services are not compatible, you should check with the provider to see what alternatives are available.</p>